



ELIGIBILITY/ENTRY REQUIREMENTS

- 5 GCSE grades 9 - 3 or equivalent including maths and English.
- Completion of Vehicle Maintenance & Repair Level 2.

VEHICLE MAINTENANCE & REPAIR

Level 3, Apprenticeship Framework

A motor vehicle service and maintenance technician services and repairs light vehicles such as cars and vans, and works either in dealerships which focus on a particular manufacturer, or in an independent garage which deals with many different makes of vehicles.

The Automotive Retail Industry provides employment for over half a million employees who work for approximately 70,000 employers. It is a major contributor to the UK economy. In a large dealership the Technician will typically report to the Workshop Controller, who in turn reports to the Aftersales Manager and liaises with the Service Reception. In smaller garages the Technician will report directly to the owner or Garage Manager.

The technician must be able to work independently but also operate as an effective team member and have good customer handling skills. They will understand how their workshop and the dealership/garage functions from a commercial perspective and identify ways in which they can work more efficiently. Technicians working in large dealerships work with other departments, for example carrying out work for the Sales Department and ordering parts from the Parts Department, whereas apprentices in smaller independent garages may be called upon to carry out some of the function of the other departments themselves, for example managing their own delivery of parts.

The technician will work on all the systems found within the vehicle. The day-to-day work ranges from replacing simple parts through to solving complex faults with the use of diagnostic methods and equipment. The tasks faced are constantly changing, driven by the introduction of ever more complex technologies and diagnostic techniques.

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TYPICAL JOB ROLES IN THIS AREA INCLUDE:

Apprentice Mechanic, Maintenance Technician.

PROGRESSION ROUTE:

Successful apprentices often progress into full time employment as Mechanics, they may progress to supervisors / Team Leaders and some may go on to start their own business.

KEY FACTS:

Delivery location	Stretford Campus.
Typical duration	18 months.
Study mode/frequency	1 day per week at college day release plus assessment visits in the workplace.
Apprenticeship Framework	-
Knowledge and skills	N/A
Competency/skills or behaviours	N/A
Functional Skills	Functional Skills will be required for English and maths at level 2 if you have not attained a GCSE at grade 4 or above (or equivalent).
Assessment	Workplace assessments are carried out once every 4-6 weeks, observing practice in the workplace, gathering evidence of competency and working with the employer to ensure skills are developing on the job.

For further information contact START on **0161 886 7461** or email **start@tcg.ac.uk**
Stockport, Trafford, Apprenticeship, Recruitment Team



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